

This is an excellent piece of work involving both thorough secondary and primary research and the ITGS triangle. An extensive appendix (pages–28–93) presents all of the surveys and summaries of the results question-by-question displayed in both tables and graphs. It is a model of how the methodology, surveys and results should be presented in an ITGS extended essay.

The introduction clearly states the research question and indicates both the significance and worth of the investigation. The methodology for the primary research is clearly indicated (page 6) within the extended essay.

There is a well-structured development, clear presentation of findings and analysis throughout. Several good points are presented (page 20) referring to quality controls on information and also that doctors need to partner with patients in their healthcare. The conclusion is consistent with the extended essay and addresses the research question. The abstract clearly indicates the research question, scope of the research (how and what) and conclusion.

However, there are some shortcomings. The reference to telemedicine (page 21) as presented is not closely related to the research topic and some of the sources in the bibliography were not cited in the extended essay.

Overall this is a commendable ITGS extended essay which demonstrates knowledge, insight and creativity.